

COVID-19 vaccination subsidy application FAQ

Application

Question	Answer
How can I log in to the application system?	Log in to MY HEALTH WEB and click on the “Influenza vaccination subsidies” banner.
I’m a midcareer hire. I couldn’t log in to the application system.	Membership change information is updated twice a month. It’s possible that your user information registered with the system has not yet been updated. Try logging in again after half a month or contact the Health Insurance Society.
I recently added a health insurance dependent, but his name doesn’t appear among the dependent family members on the application page.	Membership change information is updated twice a month. It’s possible that your user information registered with the system has not yet been updated. Try logging in again after half a month or contact the Health Insurance Society.
Can I revise my application or check the application status after applying?	You can revise your application or check the application status using the reception number issued when you apply. (For details, refer to the Subsidy Application Manual.)

Persons eligible for the subsidy

Can I apply even while I’m on leave (for childbirth, childcare, long-term care, injury or sickness, etc.)?	Yes. You can apply even while on leave.
Can I apply for the subsidy for a family member who is no longer my dependent?	You can apply for vaccinations received by the family member through the day preceding the date of removal from your list of dependents (date of loss of eligibility), but not for vaccinations received on or after the date of removal from your list of dependents.
I am a midcareer hire. Can I apply for the subsidy?	You can apply for vaccinations received on or after the date you joined the Company, but not for vaccinations received before you joined the Company.
I've been a Voluntarily and Continuously Insured Person since retiring. Can I apply for the subsidy?	Yes. Voluntarily and Continuously Insured Persons and their dependents can apply for the subsidy.

Documents to attach (receipts, etc.)

I paid for the cost of the vaccinations for the entire family at the same time. Do I need separate receipts?	Yes. Obtain separate receipts for each recipient. A receipt for each recipient must be attached to the application form.
Can I apply using medical consultation details or a cash register slip instead of a receipt?	You can apply using such a document if it indicates the name of medical care institution, the date of vaccination, the recipient’s name, the amount, and the fact that the document is for an influenza vaccination.
I was vaccinated as part of a periodic health checkup, so the receipt includes the checkup cost. Can I use the receipt to apply?	You can apply for the vaccination cost only using that receipt if it clearly indicates the amount of the vaccination cost.
I had to pay a first visit fee to get vaccinated. Can I include the first visit fee in my application?	The subsidy does not cover first visit fees.
I had the receipt made out to the Company by mistake. Can I still apply for the subsidy using this receipt?	Ask the medical care institution to reissue the receipt before applying. If the medical consultation details indicate the recipient’s name, you can apply by attaching the receipt and the medical consultation details.
Can I apply using a credit card receipt?	You can apply if it indicates the name of medical care institution, the date of vaccination, the recipient’s name, the amount, and the fact that the receipt is for a COVID-19 vaccination.
Can I use a Company corporate card (Takeda Pharmaceutical) to pay?	Do not use a corporate card. The subsidy is provided by the Takeda Health Insurance Society, not by the Company (Takeda Pharmaceutical). * If you did use a corporate card, you must complete the procedures required for personal expenses.
I can receive a vaccination subsidy from my local government. Tell me how to apply to receive the Society subsidy as well.	The amount of the subsidy you receive from your local government must be excluded from the cost eligible for the subsidy from the Takeda Health Insurance Society. Apply for the amount after deducting the amount of the subsidy from your local government.

Timing and method of subsidy payment

When and how will the subsidy be paid after I apply?	If your application is complete, the subsidy will be paid with your salary two or more months after the month in which you apply. (For Voluntarily and Continuously Insured Persons, the subsidy will be remitted to each individual's bank account.)
Will I receive any notices about the subsidy?	You will be sent a pressure-sealed postcard of medical care cost and benefit information in the middle of the month in which the subsidy is paid. You can also review the details on the medical care information page of MY HEALTH WEB. For employees of Takeda Pharmaceutical, the subsidy amount will appear in the pay statement as “Health insurance and other benefits.”

Vaccines covered by the subsidy

Does the subsidy cover COVID-19 vaccines not approved in Japan?	No. The subsidy covers only vaccines approved in Japan.
Can I apply for the subsidy for a COVID-19 vaccination received overseas?	No. Costs of vaccinations received overseas are not eligible for the subsidy.