

Expense Assistance for Sport Club - FAQ on Application

Application method

Questions	Answers
How should I apply for the expense assistance?	Please login to the expense assistance application system from the Health Insurance Union website and enter the details.
From when can I make an application?	The application for the amount used in FY 2023 is scheduled to be accepted from April 5 to 30, 2024. When the application period is determined, it will be announced in the notice in the Health Insurance News, etc. You need a receipt for application. Please be sure to keep the receipt when using the facilities.
How can I login to the application system?	Please enter the Health Insurance Union website and select the banner of application for the expense assistance for sport club.
I could not login to the application system.	The personnel transfer information is updated at the beginning of each month. Therefore, it may not be possible to register those who have recently joined the company with the system in time (contact the Health Insurance Union).

Persons eligible for the expense assistance

I am now taking leave of absence (childbirth, childcare, family care, sickness, injury, etc.). Am I eligible for the expense assistance?	Employees on leave are also eligible.
My spouse has recently become my dependent for health insurance, but she/he is not displayed as a dependent on the application screen.	Since the personnel transfer information is updated at the beginning of each month, new family members may not be displayed (contact the Health Insurance Union).
I have removed my spouse from the list of dependents for health insurance. Is she/he eligible for the expense assistance?	After April 1 (of the year for application), the expenses are covered up to the day before the date when you removed your spouse from the list of dependents (date of loss of qualification), but the expenses on and after the date of removal are not covered.
I have retired and become a voluntarily-continued insured. Can I make an application?	Those who are the voluntarily-continued insured and their dependent spouses can make an application.

Facilities covered by the expense assistance system

It says, the expense assistance will be paid for "the business facility that has sports facilities such as training gyms, indoor swimming pools, studios, etc. and makes them available for the members." Is a swimming school or tennis school covered by the system?	Since the system covers the use of training gyms with multiple machines that build muscles, the expense for using a single facility for swimming or tennis is not covered.
Are the expenses for using a studio specialized in dancing, yoga, Tai Chi, etc. covered by the system?	Since the facility does not have a training gym, the expenses are not covered.
Are the expenses for using a training gym in the public gym covered by the system?	Since the system covers both private and public facilities, the expense for using a public gym is covered.
There are a training gym, swimming pool, and dance studio in a complex facility, and I am thinking of using only the swimming pool. Is this case covered by the system?	Since the purpose is to use a training gym, the expense for using a swimming pool only is not covered.
Is a gym facility with a coupon system covered by the system?	If the facility can issue a receipt confirming the name of the user, name of facility used, date, payment amount, and details of payment, the facility with a coupon system will be covered by the system.
Are the coupons for a sport club purchased through Relo Club (for those of Takeda Pharmaceutical) covered by the system?	They are covered.

Attachments (receipts, etc.)

The receipt was addressed to "the company name" by mistake. Can I make an application with it?	If the name of the facility, date, payment amount, and details of payment can be confirmed, the receipt can be addressed to "the company name."
Can I make an application with a receipt of a credit card payment?	If the name of the user, name of facility, date, payment amount, and details of payment can be confirmed, the expenses will be covered by attaching a receipt of a credit card payment.
I applied for a facility issuing no receipts, and I found they would issue no receipt. What should I do?	A receipt must be attached when applying for the expense assistance. If a receipt is not issued, please prepare a document, etc. with which the name of the user, name of facility, date of use, payment amount, and details of payment can be confirmed. If you cannot prepare it, the expense assistance will not be paid.
Since I paid the membership fee and usage fee at a time, there is one receipt. Is it necessary to attach a receipt for each fee?	In principle, the membership fee and usage fee have to be shown. For receipts with the combined amount, please enter the breakdown in the proviso or attach a user guide (brochure), etc. showing the breakdown.
The receipt was issued as a web statement instead of paper. Can I make an application?	If the name of the user, name of the facility, date, payment amount, and details of payment can be confirmed, you can make an application with a web statement.

Timing and method of payment of the expense assistance

When and how will the expense assistance be paid after application?	If there is no flaw in the application, it will be paid with the salary in the following month or 2 months after the application. If you are the voluntarily-continued insured, the payment will be transferred to the bank account registered with the Health Insurance Union.
Will the details of the expense assistance be notified in the payslip, etc.?	A crimped postcard of "Notification of medical expenses and benefits" will be sent to you in the middle of the month when the expense assistance is paid. For those of Takeda Pharmaceutical, "health insurance and other benefits" will be displayed in the payslip.

Confirmation of the status after application

Can I confirm the status after application?	After application, the status on the left end of the "Application Status" column on the application information entry screen will change from "Unapplied" to "Application Completed."
---	---